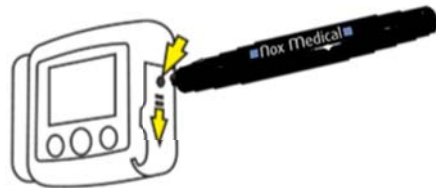


HOW TO RESET NOX A1 RECORDER

Warning: Ensure all data is downloaded and saved prior to resetting the NOX A1 Recorder

1. Open the Nox A1 Recorder Battery Lid

To open the battery lid, press with the Nox battery Lid Key on the battery lid pin and slide the battery lid down, towards the bottom of the device.



2. Connect USB cable to PC

The Nox A1 Recorder connects to the computer by using Nox mini USB cable. You do **NOT** need a battery to RESET.

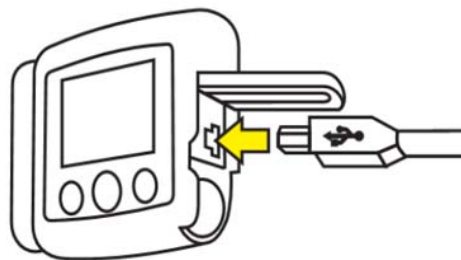
Connect the standard USB end into your PC. Do **NOT** connect the A1 Recorder yet.

3. How to RESET

To reset the Nox A1 Recorder, hold down the **Middle** and **Right** button of the device together firmly.

Whilst holding, you can now connect the Nox A1 Recorder to your PC via the mini USB cable.

Keep holding the buttons firmly until you see the Nox A1 Recorder display "**Erasing**". If you see "**Erasing**" you can release the buttons.



4. Check the Nox A1 Recorder Status

Leave the Nox A1 Recorder connected to your PC.

Open Noxturnal on your PC and go to the **“Recording”** Tab.

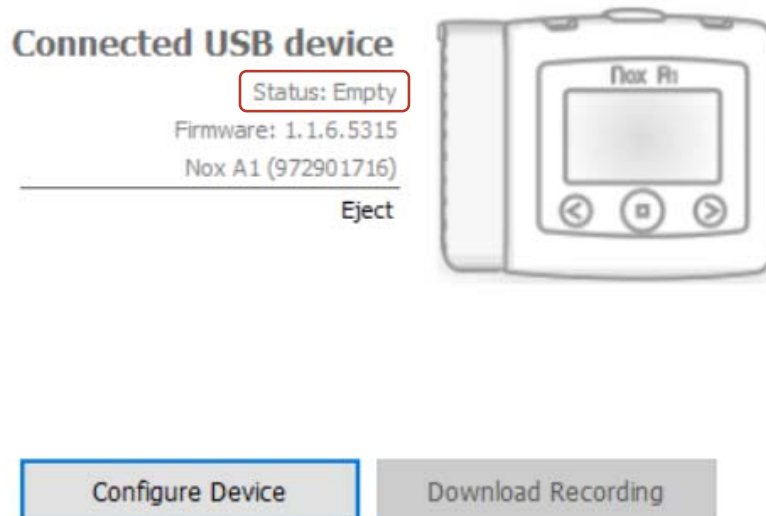
You will see that the Nox A1 Recorder is displayed as a **“Connected USB device”**

Check the device **“Status”**. If the RESET procedure has been followed successfully, the status be Empty.

If the device status is not displaying Empty, the RESET was unsuccessful. Repeat steps 1-4 again.

(**NOTE:** This process is not meant to be easy. You may need another staff member to assist you).

(**NOTE:** After a RESET, the BDA number for any **“Other Devices”** such as the Nonin WristOx will be lost. You will need to re-enter this information during device configuration).



TROUBLESHOOTING

1. The Nox A1 Recorder won't connect to my PC

- a) Disconnect the Nox A1 Recorder and try to re-connect
- b) Close Noxturnal >>> Open Noxturnal >>> Re-connect Nox A1 Recorder to PC via the mini USB cable
- c) Try a different USB port on your PC
- d) Try a different mini USB cable

2. Device won't RESET

- a) This process is not meant to be easy. You may need another staff member to assist you. Try steps 1-4 again.

3. Device status is not displaying Empty

- a) This process is not meant to be easy. You may need another staff member to assist you. Try steps 1-4 again.
- b) Go to templehealthcare.com.au and watch our instructional video. Try steps 1-4 again.

4. I can't find my Nox Battery Lid Key

- a) If urgent, carefully open the battery lid door with a ballpoint pen. Purchase a new lid key ASAP.